

Claudia Louis



While pursuing doctoral studies at Syracuse University on her Fulbright International Science and Technology grant, Claudia Louis has been examining the use of information technology in education, primarily from an administrative and policy perspective as well as the rise of e-government, knowledge management, and the use of information technology in developing countries.

Prior to her doctoral studies, Claudia obtained an MBA specializing in Information Systems from Carleton University in Ottawa, Canada. Her master's thesis entitled, "An Assessment of Factors Affecting Computer Use by Teachers - The Case of Caribbean

Secondary Schools" investigated barriers to information technology adoption in seven Caribbean schools. She holds a Bachelor of Science degree in Computing and Management from the University of Technology in Jamaica where she was a recipient of the Canadian Commonwealth Scholarship and Fellowship award and received an award for most outstanding undergraduate student.

Just before enrolling at Syracuse, Claudia was employed by the Information Technology Unit of the St. Lucia Ministry of Education first as a software systems administrator, and then briefly as an IT Manager. While working for the Ministry, she participated in various information technology initiatives in the educational sector such as the production of interactive CDs for Common Entrance standardized exams, computer training, certification for teachers, implementation of an Education Management Information System, a Knowledge Management working group, and the development of a regional IT Policy. Lastly, Claudia served as a country representative on various regional IT projects.